




MEMORANDUM

Date: March 9, 2009

To: Dennis Douglas, Deputy County Administrator
for Medical and Health Services

From: C.H. Huckelberry
County Administrator 

Patricia Alvarez Hurley, Director
Pima Health System

Re: **Attendant Care Worker Meeting of March 5, 2009**

As discussed in our meeting, significant participation from private sector providers needs to be included in the discussions regarding the quality of home care and how to improve same. These private sector providers need to be given an opportunity to discuss the issues of concern with the Pima Community Task Force on Home Care, particularly related to gaps in service, simply meaning late service or failure to provide service. They should also assist in determining how service gaps are defined for reporting purposes. As you will recall, there was some skepticism that the gap analysis was as low as reported. It would be appropriate to ask all parties to participate in discussions regarding the gap analysis, the definition of gap, and how to improve the quality and reliability of service if such is needed.

Obviously, we are not the dominant provider of home care through our Attendant Care Worker Program, hence the necessity to broaden the discussion beyond Pima County. I would appreciate your following up on this matter and initiating dialogue with other community providers and those with the most interest or concern in the community regarding the quality and adequacy of home care.

CHH/jj

c: The Honorable Richard Elfas, Chairman, Pima County Board of Supervisors